

# Production OPS Agent

Prevent. Resolve. Optimize

NeuBird is a Production Ops Agent that prevents incidents, resolves issues in minutes, and continuously optimizes enterprise environments. By securely connecting to existing systems, it analyzes telemetry across AWS, Microsoft Azure, hybrid, and on-prem environments, delivering real-time insights and automated investigation without disrupting current workflows.

## Intelligent Operations, Not Just Incident Response



### Prevent

Identifies the risk before impact.

- Detects alerts 30-60 min early
- Detects config drift before cascade
- Reduce alert noise by 78%



### Resolve

Investigates across full stack

- Triage in minutes not hours
- RCA with runbook actions
- Human-in-the-loop approval gates



### Optimize

Drives performance & cost gains

- Finds right sizing infrastructure
- Finds cost save opportunities
- Reduces repetitive toil

## What, Why and How?

NeuBird connects signals across your environment to quickly surface what's happening and why. From slowdowns to outages, NeuBird gets you to root cause fast.

### WHY

Production environments generate more telemetry than teams can process. When something breaks, engineers manually piece together signals across tools

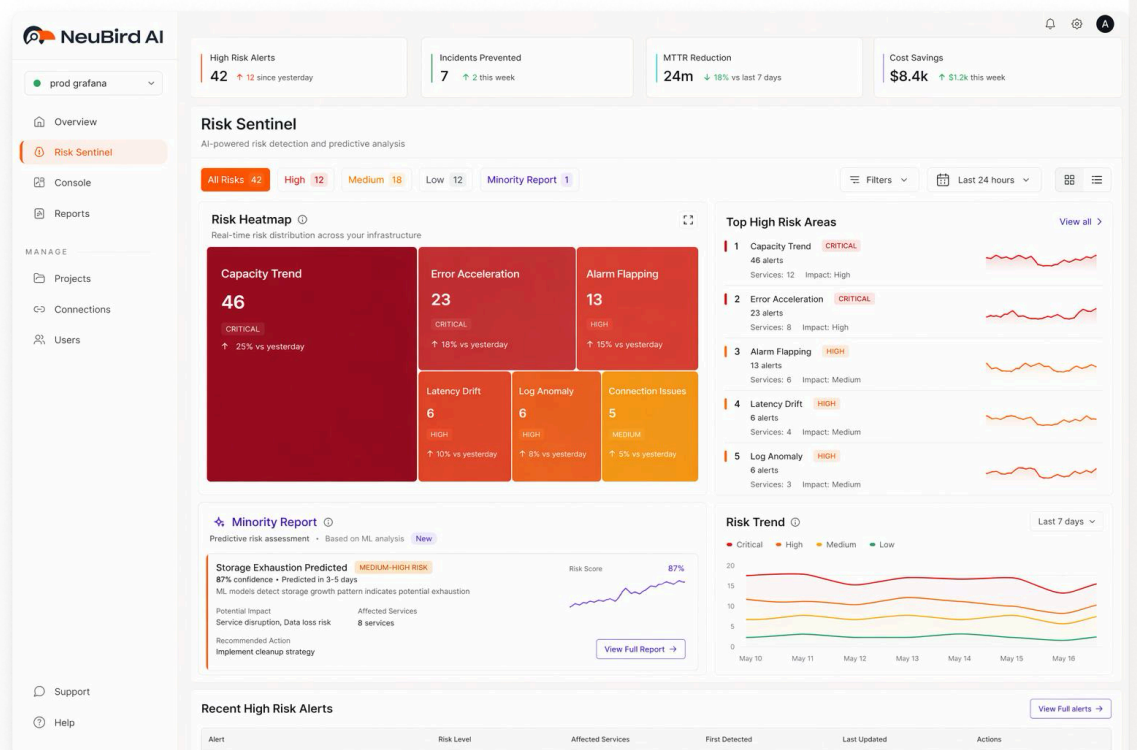
### WHAT

NeuBird is a Production Ops platform that prevents incidents, resolves issues in minutes, and optimizes across AWS, Azure, hybrid, and on-prem systems.

### HOW

NeuBird uses context engineering to connect telemetry, dependencies, and change data in real time, enabling AI to investigate across the full stack.

- Clear, evidence-based next steps
- Real-time correlation across tools



## When everything breaks, NeuBird doesn't

Stop the 3 AM bridge calls spent piecing together signals across systems. NeuBird continuously analyzes your environment, identifies issues in real time, and delivers clear, actionable next steps and helps teams move faster.

**Reduce firefighting time:** Identify issues faster and eliminate manual investigation

**24/7 operation coverage:** NeuBird continuously monitors, investigates, and responds

**Built for enterprise:** Backed by Microsoft's M12 Ventures, NeuBird is part of both the AWS Generative AI Accelerator and Microsoft for Startups Pegasus programs

## Secure Operations at Enterprise Scale

NeuBird is designed for secure, enterprise environments, optionally running within your VPC or VNET so data remains fully under your control. With a read-only architecture, SOC 2 Type II compliance, RBAC controls, and no data persistence.

### Context engineering for accurate reasoning:

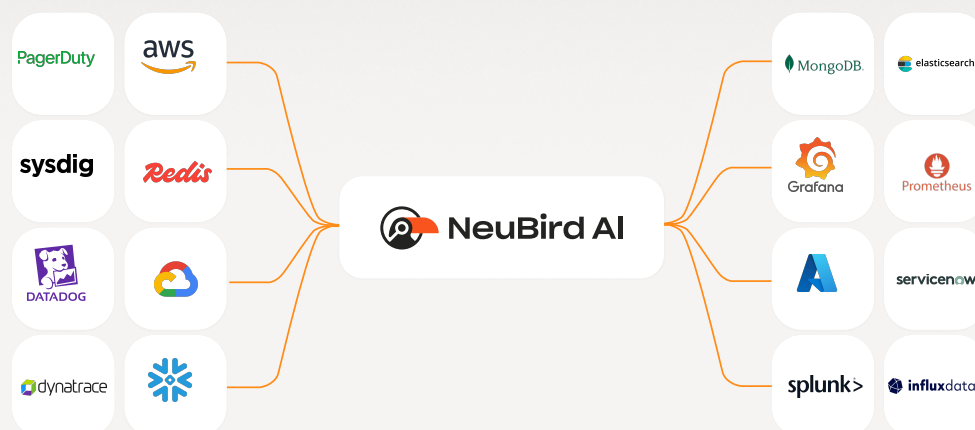
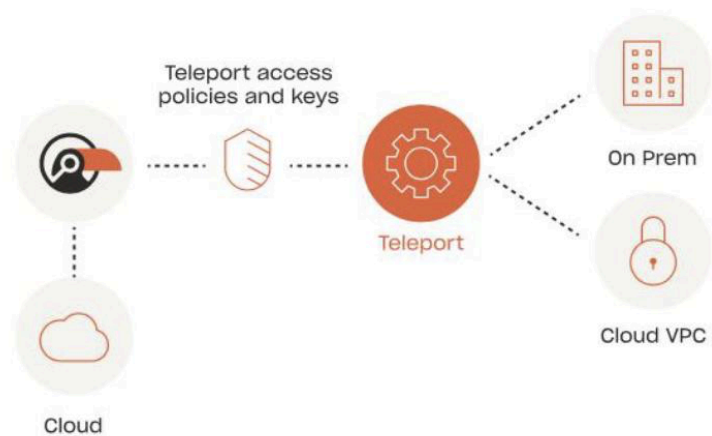
Dynamically connects telemetry, dependencies, and change data so AI can investigate across the full stack.

### Works with existing tools:

Integrates with leading observability, and incident management tools including CloudWatch, Azure Monitor, Datadog, Splunk, ServiceNow, and more.

### Flexible deployment:

SaaS or deployed within your environment across AWS, Azure, hybrid, and on-prem systems. Supports Amazon Bedrock, Azure AI Foundry, and other model providers.



“ With a lean engineering team and no dedicated ops function, having an always-on, 24/7 production ops agent has been critical. We're able to resolve incidents faster, reduce alert fatigue and toil, and are now starting to prevent issues before they impact production”

- Navdip Bhachech  
SVP Engineering at Bedrock Analytics

